

FEBRUARY 2023 NEWSLETTER



2022 SAW AMAZING PROGRESS!



- Construction began on our fiber network.
- Our data center became operational.
- Opened our Customer Experience Center.
- Speed tested network & customer equipment.

We are so thankful for the support of the community for Fort Dodge Fiber. At the end of 2022, we had nearly 4,000 registrations for fiber drops at homes and businesses. In just a short period of time, we have seen first-hand the support for reliable, fast, and community owned broadband access.

2023 WILL BE EVEN MORE EXCITING!

Our first customers will be connected to the fiber network in 2023! With a full construction season on the horizon, we anticipate being able to serve nearly 2,000 customers by the end of 2023. We are excited about the local support that we will provide to our customers.

The Fort Dodge Fiber staff will be out in the community throughout the coming year helping residents learn about what fast, reliable, community owned, broadband can do, as well as working to install a fiber connection at every home and business that is registered. Tech support will be available as well because when you're part of the Fort Dodge Fiber family, we want to ensure that your internet experience is amazing.

UPCOMING EVENTS



FEBRUARY 3RD:

Join Rachel and Nick with Fort Dodge Fiber on the radio, as we talk with Brooke Bickford with 'Talk of the Town' starting at 8am.



FEBRUARY 6TH:

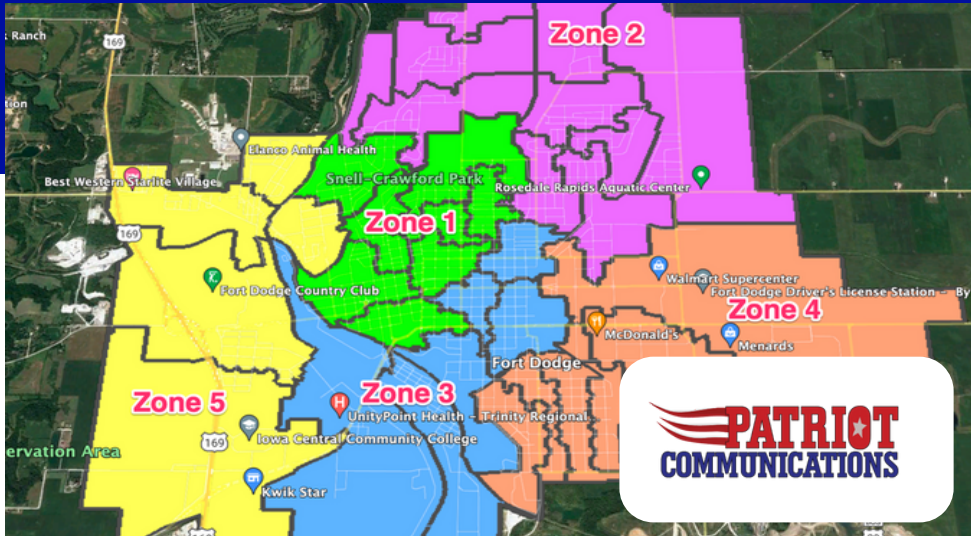
Come join Patriot Communications in our Customer Experience Center at 617 Central Ave from noon-1pm. Pizza will be first come, first serve. Learn all there is to know about your scheduled site survey!

LOOKING AHEAD:

March is National Reading Month. Fort Dodge Fiber will be visiting our local preschool classes to read 'If You Give a Mouse an iPhone' and 'Goodnight iPad'. Whether on a tablet, phone, or computer, we are happy to bring internet to our community to be used by all our young learners.

I'VE REGISTERED, WHAT'S NEXT?

Site surveys with Patriot Communications!



SITE SURVEYS HAVE BEGUN FOR A SECTOR OF FORT DODGE FIBER REGISTRANTS.

These home visits allow professionals to meet with the property owner to find the best location in which the fiber should be brought into the building. **We have partnered with Patriot Communications, LLC** from Cedar Rapids to conduct these homeowner and business site surveys for residents within the first zone of network construction. Fort Dodge Fiber will contact registrants in the zone that we are working in and will ask property owners to contact Patriot Communications LLC to schedule their site survey.

These appointments are important as they will determine where the fiber will come into your home and will place a gray utility box on the exterior of your home or business. Once these site surveys have been completed, there will still be a waiting period while construction makes it to your neighborhood, but it's yet another step closer to bringing you - and Fort Dodge - better, faster, more reliable internet!

A LITTLE ABOUT PATRIOT COMMUNICATIONS

Patriot Communications is a family-run business based in Iowa with 17 years of experience. With extensive knowledge of the telecommunications industry's technical and customer service aspects, the company has firmly established itself in the state.



VISIT US CUSTOMER EXPERIENCE CENTER

(515) 515-5000 | 617 Central Ave | Mon-Fri 8AM-5PM

**WELCOME TO
THE TEAM!**
Rachel Rowe



Rachel is the new Sales & Marketing Supervisor for Fort Dodge Fiber. She is excited to be part of the team and is eager to help your business get registered for fast, reliable fiber optic internet.

Do you have an event that you want Fort Dodge Fiber to attend?

Send an email to Rachel at
rrowe@fortdodgefiber.com